

2013  
City of Germantown  
SPIRIT Nomination Form  
July 11, 2013

Strive for S ERVICE EXCELLENCE  
P RODUCE "A+" Results  
Take the I NITIATIVE  
Are R ESPONSIBLE  
Are I NNOVATIVE  
Practice T EAMWORK

The S.P.I.R.I.T. of Germantown

To: SPIRIT Evaluation Team

RE: Employee's Name: Charles Veglio, Special Events

From: Nominator's Name: Sherrye Rhea, Neighborhood Coordinator

Nomination Performance Standards:

1. Service Excellence

I have worked with Charles on several projects in the past however not as closely as I did for the Great Race which was held, Wednesday, June 26. This event was great exposure for the City of Germantown to hundreds of out of town guest as well as residents from the surrounding area.

Charles and I examined the setup before the event. He is very skilled in knowing how things should work when it comes to events held in the park. I realize it is his job to setup an event however I had no idea how flexible and creative he was.

The day of the event Charles knew what I needed before I even asked. He was there to deliver whatever was needed. At just before the singing of the National Anthem and the Pledge I realized that I had forgotten to have the flags delivered to the stage. I called Charles and he had the problem taken care of before anyone knew I had forgotten!

It was a very hot day; Charles made sure all the volunteers stayed hydrated. He would drive to each area and offer water to the volunteers. No one asked him to do this; he knew how important it was for a bunch of folks that usually work indoors to stay hydrated.

2. Producing "A+" Results

Charles worked well over 12 hours the day of the event and his attitude was just as positive at the end as it was in the beginning. There were several elderly guests at the event that had trouble walking all the way to the Great Hall from Exeter. Without being asked to help, Charles approached the guests and asked if they would like to be

transported to the Great Hall. This made a great impression on the guests and they mentioned to me more than once how much they appreciated Charles' kindness.

Charles exceeded not only my expectations; he exceeded the expectations of guests and volunteers at the Great Race.

3. Initiative

Every day the Great Race personnel would setup and teardown all of their equipment in a different city. Trying to recreate the same setup in a different city was trying for the crew however when it came to setting up in Germantown, the workers were ecstatic to learn they had Charles to lend a hand. With his knowledge of the area and the setup, the Germantown stop for the Great Race was an easy conversion. The race director told me several times how much they appreciated Charles.

4. Responsible

I have observed Charles' positive attitude on many occasions. The employee/fund raiser cookout is a fun event with lots of great food. Charles takes care of the cooking and enhances the food by using some of his secret sauce.

When the city needed door prizes for the United Way campaign, Charles was one of the first to offer a couple of bags of his fish. The bidding went so high the committee asked if he would donate another couple of bags. Of course he was happy to help. The items Charles' donated brought in the most money for the auction.

5. Innovative

While Charles and I were working on the setup of the Great Race, I thought I needed a roped off area to lead the guests to the Great Hall from Exeter. Charles said he would do it and he even secured the equipment to make the walkway. After discussing the idea further, Charles helped me to understand a better approach for our guests. He was right!

6. Teamwork

It is a real pleasure working with such a superior City of Germantown team member. Charles is such a dedicated professional with a caring attitude. We work in different departments however whenever I call and ask for help, he is always right there. His motto is "no problem, we can do it". Now that's teamwork!

Your consideration for Charles as a Spirit Award recipient is appreciated. His regard to dedication, enthusiasm and his concern for others are praiseworthy.

## SPIRIT AWARD - RATING

Employee: \_\_\_\_\_

Evaluators: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Ratings:     20 = Exemplary  
               15 = Excellent  
               10 = Good  
               5 = Fair

Use the evaluation criteria to determine the nominee score in each category with 20 being the highest score attainable and one the lowest.

1. Strive for S ERVICE EXCELLENCE	Score #1	_____
2. P RODUCE "A+" Results	Score #2	_____
3. Take the I NITIATIVE	Score #3	_____
4. Are R ESPONSIBLE	Score #4	_____
5. Are I NNOVATIVE	Score # 5	_____
6. Practice T EAMWORK	Score # 6	_____
	Total Score	_____

Maximum points possible     120